

# DEAR GUEST,



## Before you stay

we are passionate about ensuring our cancellation and modification policies are personalized and offer a solution for all our guests during these unprecedented times. Furthermore, organizing and preparing your stay in such a way that it comes as close as possible to the way you normally experience your stay with us.

## Upon arrival

from the very first step into our premises we would like to ensure our guest and associate safety, therefore these Strandhotel COVID-19 guidelines which aim to provide you as well as our associates with a safe environment.

## During your stay

- ▶ We apply effective, extended cleaning protocols in the guest rooms, public spaces and back of the house.
- ▶ When entering / exiting public areas, please double check your surroundings and follow the indicated advise on directions as well as the regulations that are set for that specific space/area at all times.
- ▶ When encountering others (associates or other guests) please keep right to avoid the spread of viruses.
- ▶ Please be aware that keeping right/double checking your surroundings/following the indicators enables us to welcome you and streamline your stay with us.
- ▶ Please remain at 1,5m distance at all times.
- ▶ When you are enjoying your room, please ensure you hang your “do not disturb” sign outside your room to avoid contact with our housekeeping associates.
- ▶ Contactless paying is recommended within the hotel.

# STRAND HOTEL

## Our house rules:

### PUBLIC

When finding yourself in public areas please be extra vigilant and aware of the fact that you are responsible for your personal hygiene and we would appreciate your extra care and support when it comes to keeping everyone safe.



- ▶ Follow the rules written on the elevators.
- ▶ Keep right.
- ▶ Ensure you double check your surroundings when entering or exiting the elevators.



- ▶ Start breakfast in Pine House: -1 through the parking.
- ▶ Finished your breakfast? Head back to the hotel via the main entrance.



- ▶ Please follow the restaurant rules which allow them to welcome you.

## Keep it safe:



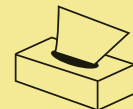
Wash your hands.



Cough and sneeze into your elbow.



Don't shake hands.



Use paper tissues.

We are so delighted to have you back. Stay safe & enjoy !